

RETAIL CASE STUDY

Aquazone & easyEMPLOYER working together

AquaZone is the major indoor community aquatic and leisure facility in South West Victoria.

Why did you choose easyEMPLOYER?

After reviewing other workforce management software solutions it became clear that easyEMPLOYER was the only solution out of the ones we looked at that could fulfil our major requirements - easy to use, powerful enough to do what we needed, adaptable to our needs and backed by a team that would always support us.

What are you using easyEMPLOYER for?

We are using it to track availability, roster, collect times, manage timesheets and integrate into our payroll application. It's also allowing us to automate and consistently apply business rules across the five different areas of our organisation which has reduced inconsistencies and errors.

How has easyEMPLOYER changed the way you manage your staff?

easyEMPLOYER has totally changed the way we manage our staff, in all the ways we wanted it to and in some ways that were unexpected.

It has delivered some amazing time savings:

- 50% time cut from rostering
- 75% time cut from timesheet management
- 100% time cut in payroll management
- Significant time savings by eliminating paper based communications between managers and staff.

We are also experiencing:

- Better visibility at the rostering stage that allows our managers to be more conscious of labour costs and as a result make better use of staffing resources.
- Significant reduction in time collection and payroll errors.
- Huge improvements in our processes and management of our staff
- Increased staff engagement
- Reduced stress on our management team making for a happier work environment.

Most importantly, by helping us ease the burden of administration easyEMPLOYER has put the fun back into coming to work.

...and what do your employees think of easyEMPLOYER?

It's made their lives easier allowing them to swap shifts, timeclock without the need for pens and paper, submit leave requests and get approval quicker. They like that it's easier for them to communicate with their managers. It took them some getting used to given everything was manual for so long but they adapted pretty quickly due to the intuitive interface.



"easyEMPLOYER's rostering functionality and it's flexibility to suit business needs is far superior to the other solutions we looked at.

It just made sense to go with easyEMPLOYER and we've found that it was absolutely the right decision to make."

Ray,
Manager, Aquazone

